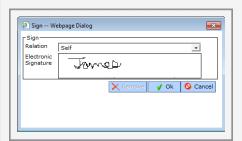# iPatientCare Adds ESignatures to EHR Solution: Provides Added-Value for its Customers.

Case Study

Overview

Customers demanded esignature functionality; iPatientCare delivered. Using SOFTPRO's software developer tools, iPatientCare integrated electronic signature technology within its electronic health record (EHR) solution. Instead of reverting back to paper when a signature is required, iPatientCare users simply click on the signature tab to initiate the approval process. Patients, as well as everyone in the practice, can apply a secure, handwritten electronic signature within iPatientCare EHR.

Integrated Practice

iPatientCare offers a unified product suite that ensures the hardware and software, needed to implement an integrated practice, work seamlessly. Electronic signature technology was therefore a logical and customer-driven addition to the product line. A plethora of documents can now be electronically signed. While patients esign consent forms, physicians electronically sign laboratory results as well as prescriptions that are then e-faxed to the pharmacy.

ESignature Solution

iPatientCare leveraged SOFTPRO's SignWare developer kit to integrate esigning functionality within their application. After evaluating numerous esignature software solutions, iPatientCare chose SOFTPRO for its ease of integration as well as its support for multiple capture devices. The current implementation utilizes the Wacom STU-500 signature pad; iPatientCare's future plans include adding support for mobile devices such as iPads.

Key Benefits for iPatientCare EHR Customers

The integrated esignature technology delivers added value to iPatientCare EHR customers. They can...

- **Access ESignature Technology without the IT Investment:**
  - iPatientCare did the development work, thereby alleviating their client from completing the integration.

- **Implement Efficient Processes and Reduce Operational Costs:**
  - By eliminating the need to go out to paper, iPatientCare customers can be more efficient and reduce paper-related costs such as printing, scanning, and storing.

- **Keep a Process Digital, from Start to Finish:**
  - Just a few clicks will do in order to complete a process that starts and ends electronically. More time can be spent on patient care.

About SOFTPRO

Founded in 1983, SOFTPRO is the most experienced signature management company. Our solution is used in 31 countries, across 5 continents, and the world's leading organizations use our products. SOFTPRO's suite of esignature software offers mobile, desktop and click-to-sign solutions.

About iPatientCare

iPatientCare, Inc. is a privately held medical informatics company based at Woodbridge, New Jersey. The company is known for its pioneering contribution to mHealth and Cloud based unified product suite that include Electronic Health/Medical Record and integrated Practice Management/Billing System, Patient Portal/PHR, Health Information Exchange (HIE), and mobile point-of-care solutions that serve the ambulatory, acute/sub acute, emergency and home health market segments.
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